

SKB Europe Dealerportal User Guide

The smart way to order tough gear

The ordering process

Step 1: Product discovery

Find products via search or filters. You can add products directly to your cart or save them to an order template with the star.

Step 2: Product insights

View detailed product specifications, similar products (different sizes and with or without interiors), related accessories, and use the comparison tool to compare products.

Step 3: Shopping cart management

Modify quantities, remove products from cart, save your cart for later, create an order template, and add notes per product. You can add your reference number on the righthand side and the desired delivery date can be mentioned in 'Note'.

Step 4: Delivery & pick-up

Select your country for transport or dropshipment or choose pick-up. Transport costs are automatically calculated based on destination and order value. For pick-up VAT will always be shown, but will be corrected to 0% on the order confirmation for international customers shipping outside The Netherlands.

Step 5: Shipping address

Select an existing shipping address or add a new one.

Step 6: Payment options

Finalize your order with immediate payment or "Pay on account."



Order management & dashboard

My orders

View your order history with filter options and access Track & Trace links from supported transporters.

Planned deliveries

Monitor backorders to manage your inventory expectations.

Invoices

View and filter all invoices and verify your registered VAT number directly from the dashboard.

Order templates

Manage saved order templates for quick re-ordering or export them to Excel for external processing.

Addresses

Modify your fixed invoice address and manage multiple shipping addresses for dropshipment purposes.

Profile settings

Update your login credentials.

